



FAQ

1. Can sdst be applied to all types of surfaces?

The self-disinfecting coating can be applied to many different types of surfaces, porous and non-porous, even textile and leather.

2. How does the coating stay effective for 3 months?

The coating contains an active ingredient that is effective against many micro-organisms such as bacteria, viruses and fungi. The compound is able to adhere to the surface for prolonged duration due to the unique bonding agents in the solution. The bonding is strong enough to withstand repeated cleaning and disinfecting for up to 3 months.

3. Do I still need to clean the surface after treatment with sdst?

Yes, cleaning is still required if the surface is soiled. Daily cleaning of coated surfaces with cloth and water / detergent, will not remove the protective layer.

4. Does that mean I can stop washing my hands?

Absolutely not. Please do not get complacent. Washing your hands is fundamental for good personal hygiene. Even if all the high-frequency touch points are coated with sdst, those are not the only surfaces you will touch. Moreover, surface transmission is not the only way germs transmit.

5. Is sdst effective against the COVID-19 virus?

The coating has been tested against a number of viruses and bacteria. Based on the test results from many countries, it is effective against COVID-19.

6. Is sdst safe to the skin and to the environment?

The coating has been tested by the US EPA and various international 3rd party laboratories and is found to be harmless to the skin and to the environment

7. Is sdst safe for infants and young children?

Yes. It has been tested to be safe for infants and young children.

8. Can I use this coating to coat babies' and children's toys?

Yes, it can be applied to different types of materials.

9. What are the active ingredients in this coating solution?

The active ingredient is modified quaternary ammonium chloride which has been listed by the US-EPA, as well as Singapore's NEA as the effective ingredient against COVID-19.

10. I have made a mistake in my order, can you help change it?

Once your order is confirmed, the details may not be modified. If you would like to change shipping type, change order quantity, or update your delivery address, please email us immediately. We can help to cancel and refund *if your order has not shipped out*. From there you can place a reorder. If your order has already been shipped, we are unfortunately unable to assist at that point.

11. Your product has sold out, may I know when is the next shipment arriving?

Unfortunately due to the COVID-19 situation, there are a lot supply chain disruptions. We are always actively trying to restock however we cannot provide an estimate as to when the next batch will arrive.

